



BURNTWOOD COURT

BURNTWOOD COURT PRIVACY POLICY

Common Road, Brierley, Barnsley, S72 9ET
01226 711123

Burntwood Court is committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible way. This notice outlines how we aim to achieve this and includes the information collected when:

- you use our website [www.burntwoodcourt.co.uk]
- you make a booking on our website
- you make enquiries on our website
- someone is interested in working with us

Definition of Personal Data

Personal Data means any data that relates to an identifiable person who can be directly or indirectly identified from that data. In this case, it means personal data that you give to us via our site.

By providing your personal data, you agree that we can use your personal data in accordance with this notice. Please ensure you understand this policy in its entirety and take your time to read it.

Who are we?

Burntwood Bar, Burntwood Hotel & Burntwood Club, are venues located at our main Burntwood Court address: Common Road, Brierley, Barnsley, S72 9ET. Our company registration number is 1328623.

We act as the data controller for your data.

How do we collect information from you?

We collect information from you:

- when you make a booking
- when you visit our restaurant (preferences, allergies etc.)
- make an enquiry
- when you sign up to marketing emails

What type of information is collected from you?

- You may be asked to submit personal information about yourself when you make a booking. We will collect this information so we can fulfil your booking request and you may dine at our venue.

When you make a booking:

We collect information such as:

- title
- name
- e-mail address (used for booking confirmation and post-dining feedback emails)
- home or work address
- billing information taken for deposits, ticketing, or holding credit card information for use in the case of no-shows (where applicable)
- telephone number
- company name
- dietary requests
- marketing preferences (whether you opt-in or opt-out)

When you dine at our restaurant:

- marketing responses (where applicable)
- survey responses
- current and past restaurant reservation details

When you access our sites:

There is "Device Information" about your computer hardware and software that is automatically collected by us. This information can include:

- device type (e.g. mobile, computer, laptop, tablet)
- cookies
- operating system
- IP address
- browser type
- browser information (e.g., type, language, and history)
- domain names
- access times
- settings
- referring website addresses
- other data about your device to provide the services as otherwise described in this policy.



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Location information:

If you use our website, we may receive your generic location (such as city or neighbourhood).

Careers:

You may submit your CV if you're interested in working for us by email or through our Contact Page. This information may include:

- personal details
- employment details
- education
- salary history
- other relevant details

We will use this information to assess your application. We may also keep it in our records for future job opportunities. Please get in contact if you would no longer like us to hold your records at Accounts@burntwoodcourt.co.uk.

How is your information used?

Our use of your personal data will always have a lawful basis, either because it is necessary to complete a booking, because you have consented to our use of your personal data (e.g. by subscribing to emails), or because it is in our legitimate interests.

We require the information outlined in the previous section to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- Send you service emails (booking confirmation and post-dining feedback).
- Improve our products and services.
- Send marketing communications if you have opted in to receive them.
- We may use the information to customise the website according to your interests.

Who has access to your information?

We will not sell, distribute, or lease your personal information to third parties. Any personal information we request from you will be safeguarded under current legislation.

We will only share your information with companies if necessary to deliver services on our behalf. For example service providers (e.g. ResDiary for the provision of online bookings), third-party payment processors, and other third parties to provide our Sites and fulfil your requests, and as otherwise consented to by you or as permitted by applicable law.

If you have any Concerns about your data please contact us on our main number 01226 711123 and we would be happy to advise further.